



Cancellation Policy

The first time a cancellation is made within a 24hr period prior to the time of the booked appointment, the client will be given the opportunity to re-book (with no financial penalty applied).

Any subsequent cancellations by/for the same client that occur within a 24 hour period will be referred to the Clinic Manager and may result in a cancelled booking fee being applied. This fee will be equal to the value of the original consultation fee for that booking.

Clients who make a booking and subsequently fail to present for their designated appointment (and have not contacted the clinic to cancel their appointment), may result in a cancelled booking fee being applied. This fee will be equal to the value of the original consultation fee for that booking.

Thank you for your understanding. If you have any questions please contact us.

Kind regards
Full Circle Wellness Team

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